

INSPIRING PEOPLE
IMPROVING PROCESSES

**COMPANY PRESENTATION** 

#### ORGANIZATION



# Consultants

- 8 x Interim & Business Consultants
- 15 x (Master) Black Belts & Trainers
- 10 x Data Scientists & Project Managers

# Business development

- 2 x New Business Development
- 2 x Account Management
- 2 x Marketing

## Back office

- 1 x Planning
- 1 x Financial Controller
- 3 x Facility Mngt & Support



# ORGANIZATION















# Why: 'Improvement is everywhere'

We believe that processes can always be improved.
We also believe that every employee in an organization,
directly or indirectly, has a role in the improvement process.

# How: 'Inspiring people, Improving processes'

We develop organizations by inspiring people and improving processes. Inspiration is the driving force behind our coaching approach. The passion and expertise of our people lead to tangible results for our customers.

# What: 'Consultancy & Training'

We achieve breakthroughs in Operational Excellence.
We support companies to develop Continuous Improvement.
We develop employees through Training & Coaching.

# OPERATIONAL EXCELLENCE





# When operations is not up to par . . .

- Customer complaints
- Scrap & Rejects (Yield loss)
- Long Delivery times
- Poor Time to Market
- High operational costs (COPQ)
- High stock levels
- High employee turnover
- Low Productivity
- Slow decision making (not Agile)
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## OUR EXPERTISE



# **Continuous Improvement**

- Quality management
- Professional Work environment
- Standup meetings
- Improvement organization
- Building culture

# **Operational Excellence**

- Speed of Innovations (DfX)
- Breakthrough projects (DMAIC)
- Problem Solving (PDCA)
- Data Science
- Predictive Analytics







Standardized work



Safe and organized



Performance Management



Problem solving



**Breakthrough Projects** 



Predictive analytics



#### IMPACT FOR THE ORGANIZATION



# Continuous Improvement

#### **Enhanced Quality**

- Defect Reduction
- Better Consistency
- Customer Satisfaction

#### Increased Revenue & Profit Margins

- Market Competitiveness
- Cost Efficiency
- Customer Retention

#### Sustainable Growth

- Long-Term Viability
- Employee Engagement & Satisfaction
- Continuous Learning

# **Operational Excellence**

#### Shorter Time to Market

- Enhanced Agility & Flexibility
- Faster Decision-Making
- Enhanced Predictability

#### Improved Efficiency & Productivity

- Optimized Processes
- Increased Output
- Shorter Delivery times

#### **Lower Operating Costs**

- Waste Elimination
- Energy Savings
- Lower Stock levels

# OPERATIONAL DUE DILLIGENCE



10 – 25 % 2 – 10 % **CIMM Maturity Level** OpEx Improvement Opportunity 25 – 40 % 10 – 25%

ROCE

#### OUR APPROACH





# Strategy

- Identify business opportunities
- Identify current maturity level
- Identify obstacles & Develop strategic plan

#### Execution

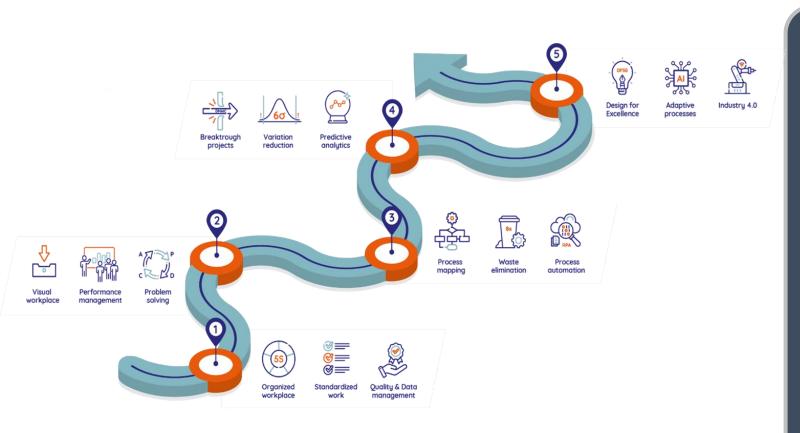
- Implement CI & OpEx building blocks
- Breakthrough projects
- Problem solving

## Competences

- Design development plan
- Competence development
- Coaching leaders & project managers (GBs & BBs)

# CIMM-ASSESSMENT (PROCESS)





# 1. Process maturity

- . Solid Foundation
- II. Continuous Improvement Culture
- Stable and Predictable Processes
- V. Capable Processes
- V. Sustainable Processes

cimm

# CIMM-ASSESSMENT (PEOPLE)





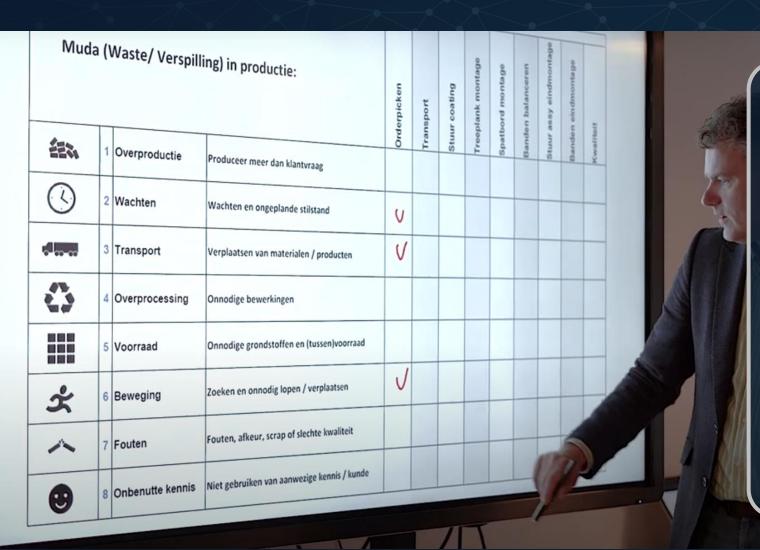
# 2. People & Organization

- True North
- Proactive & Decisive
- Knowledge & Expertise
- Leadership & Management team
- Customer focus



#### COMPETENCE DEVELOPMENT





Classroom trainings & eLearning

- Lean Experience Center
- Lean Six Sigma (YB, GB, BB)
- Organizational Behavior Management
- Artificial Intelligence for Operations
- Quality Management
- Minitab data analytics
- Risk management (FMEA)
- Speed of Innovation







# UNIVERSITY OF TWENTE.









#### **Partners**

- Lean Six Sigma Academy
- University of Twente
- Lean Six Sigma Nederland
- Minitab Gold partner
- Lean Forms
- Nederlandse Raad Training & Opleiding

#### REFERENCES





















































































































## REFERENCES









Hoger productie en verlaagd waterverbruik bij Peka Kroef

LEES MEER



Digitale innovaties verbeteren proces bij Climax Molybdenum

LEES MEER



Meer dan 90% First Time Right bij Goudsmit

LEES MEER



Optimalisatie en automatisering met RPA bij SmallSteps

LEES MEER



Sensata verzekert kwaliteit met Design for Six Sigma

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Kosten omlaag, kwaliteit omhoog bij Tata Steel

LEES MEER



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